



**SURREY COUNTY COUNCIL  
LOCAL COMMITTEE IN EPSOM & EWELL  
24 June 2019**

**MEMBER QUESTIONS**

**Question 1: Cllr Neil Dallen**

**Re: South Street**

Having just settled down the new two way South Street with new paving I was surprised and disappointed to see the road closed for two days going southbound. It looks like Thames water work on half of the east pavement.

Why was the road closed rather than pedestrian pavement?

Why so soon after laying the pavement do Thames Water need to dig it all up? Could this have been done before the laying of the new pavement?

**Officer Response:**

The road closure was as a result of an emergency permit submitted by Thames Water to deal with a service issue at no. 3 South Street. According to the permit the works commenced at 11.35pm on the 5th of June, the permit was submitted at 9.53am and was received on the 6th of June at 10.20am. Streetworks instructed the local Streetworks Inspector to attend as soon as we became aware. As a result of a conversation between the Inspector on site & the Coordinator, Thames Water were instructed to remove the carriageway obstruction, close the footway and divert the pedestrians.

The decision to close the southbound lane to provide a pedestrian walkway was Thames Water's alone; it was reverted by Streetworks as soon as the situation on site had been assessed, and being an emergency it was not agreed in advance with Streetworks. The site has been checked following the work and the carriageway closure has been removed, as per our instructions. Whilst the lane restriction on South Street was removed, Thames Water did not advise us that they had closed the right turn out of West Street on their permit, and it appears that our operative missed the closure at the junction. We were alerted at about 4.20pm on Friday and removed it after discussion. We apologise that this was not addressed earlier in the day.

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